

# STAY DC EMERGENCY RENTAL ASSISTANCE PROGRAM HOUSING PROVIDER APPLICATION USER GUIDE

# **MAIN WEBSITE:**

# <u>stay.dc.gov</u> CONTACT CENTER: 1 (833) 4-STAYDC (833-478-2932)



TECHNICAL ASSISTANCE NEED HELP? Access the Contact Center at (833)-4-STAYDC (833-478-2932) beginning Monday, April 12<sup>th</sup> at 7am EST and continuing Monday through Friday, 7am to 7pm EST to receive assistance on program guidelines and eligibility for application opening on April 12<sup>th</sup>, 2021.

## **CONSIDERATIONS FOR YOUR ONLINE APPLICATION EXPERIENCE**

#### **INTERNET CONNECTIVITY**

 Please ensure that you have a stable internet connection that will allow you to complete the application with minimal interruptions. While other browsers can be available, <u>Google Chrome</u> is the preferred browser.

**PLEASE NOTE:** The online application portal supports the use of mobile and tablet-based browsers. We recommend that you have all required supporting documentation loaded on your mobile or tablet device before you begin your application.



## **DOCUMENT UPLOAD**

As part of the application, you will be required to upload supporting documentation. Documentation will be accepted in any of the following file types: **doc**, **docx**, **pdf**, **xls**, **xlsx**, **jpg**, **or png**. **Individual file uploads will be limited to a size limit of 20MB**.



APPLICATION SIGNATURE After completing the application, you will be asked to read, acknowledge, and agree to compliance and release statements related to acceptance and use of federal funds.



#### **APPLICATION DOWLOAD**

Upon completion of your online application, you will be provided with the option to **save your completed application to PDF.** 

## USER RESPONSIBILITY

As with all official District of Columbia forms and documents, **you are responsible for the completeness and accuracy of all information that you provide on the application portal.** The portal provides limited computation, validation or verification of the information you enter on the form, and **you are responsible for entering all required information. Failure to do so may result in your application being delayed or disapproved.** 



This document provides an overview of the online application portal and the steps to be completed, as well as information and supporting documentation to be provided. Please review this user guide in its entirety before you begin your online application. You will want to confirm your program eligibility (see Section 1 Pre-Eligibility of the application) and prepare the required documentation before you begin the online application. Required Documentation for the application includes the following:

- Proof of identity (A valid (or expired eight years or less) photo driver license or photo identification card issued by the District of Columbia or another State jurisdiction, International Passport or Passport Card valid or expired 5 years or less, U.S. Permanent Resident Card or Alien Registration Receipt Card, U.S. government and military dependent identification card, etc.) Please see Required Documentation file for more information.
- □ Signed copy of the lease or rental agreement(s) that covers all months you are seeking assistance.
- For past due rental claims, proof of payment delinquency, whether financial ledger, eviction notice or suit, or statement/letter of past-due rent.
- Rental Assistance documentation for tenant from a Federal or State program (if applicable)

## HOME TAB

Visiting the online portal will take you to the homepage where you will be presented with a LOGIN page where you will be able to enter a User name and Password (once you have registered for an account) to start new applications. You will also be presented with options to navigate to the **Program Overview** for access to other support and information regarding the program, ability to **Register New Account**, and access to **Help & Support** for the STAY DC Emergency Rental Assistance (ERA) Program.

STAY DC Sveryer Tegether by America You Need help? Call: 833-4-STAYDC (833-478-2932)		Welcome, <b>Guest</b>   <u>Login</u>
Home Program Overview Register New Acco	unt Help & Support	
	LOGIN User name Password	
	Forgot Password ? Login	
Need help? Call: 833-4-STAYDC (833-478-2932)		

<ul> <li>Once logged into the Stronger Together by Requirements, Enter</li> <li>NOTE: STAY DC ERAP portal (833)-4-STAYD</li> </ul>	portal, you will be presented Assisting You page where yo <b>r Application Portal</b> , and ac Customer Care center numl <b>C (833-478-2932)</b>	d with a Welcome to the STAY De ou will be able to navigate to <b>Vie</b> ccess <b>Help &amp; Support</b> . ber located at the top and botto	C Program – <b>ew Eligibility</b> om of application
Need help? Call: 833-4-STAYDC Home Program Overview	(833-478-2932) Applications Help & Support	Welcome,	Logout
View Eligin REQUIREM	e to the STAY DC Program - Stro BILITY ENTS	TION	
Need help? Call: 833-4-STAYDO	c (833-478-2932) FIRST TIME LOGGING IN)		
From the home page	navigate to the <b>Register Ne</b> C (833-478-2932) W Register New Account Help & Support	w Account tab located at the to Welcome, Gue	op of the page.
	LOGIN User name Password Forgot Password ?	Login	
Need help? Call: 833-4-STAY	DC (833-478-2932)		



Need help? Ca	TAY DC Igre Tagether for Austria Yuu II: 833-4-STAYDC (833-478-2932)		Welcome, Logout
Home Pro	ogram Overview Applications He	lp & Support	
	Welcome to the STA	Y DC Program - Stronger Toget	her by Assisting You
	VIEW ELIGIBILITY REQUIREMENTS	ENTER APPLICATION PORTAL	<b>?</b> HELP & SUPPORT

IEVALA DOLLO

□ Once in the application portal click on **Start New Application** button under the **I Am a Housing** Provider option.

	Welcome, <u>Stephanie Salazar</u>   <u>Logout</u>
Need neip? Call: 835-4-51ATUC (835-478-2932)	
Home Program Overview Applications Help & Support	
	<b>#</b>
l Am a Tenant	I Am a Housing Provider
If you are a tenant requesting rental assistance and you do not see your request below, you can start a new application here!	If you are a housing provider requesting rental assistance for one of your tenants and do not see a corresponding request below, you can start a new application here!
No applications have been started yet	No applications have been started yet
Start New Application >	Start New Application >
Need help? Call: 833-4-STAYDC (833-478-2932)	

PORT	AL FUNCTIONA	LITY				
	On any page of and throughou	f the application It each phase o	n, you will be able to f the application usi	monitor your prog ng the gateway icon	ress both on the cu s at the top of the	urrent page screen
Landlord Request 00	Application					Last saved: 2021-03-30 9:57am
1 Pre-Elig	bility	2 Contact Information	3 Rental Information	Payment Information	5 Certification	
	A number of <b>v</b> a has been enter for the progran	alidation rules red in an incorr n	have been built inte ect format, or your r	o the application to response indicates t	let you know if dat hat your tenant is	a is missing, not eligible
	Please note tha	at <b>you are resp</b>	onsible for answei	ing each question	completely and a	ccurately
	Further, if you o DO NOT chang	accurately ansv <b>ge or override</b>	ver a question and y <b>your response</b> to c	ou are provided wit omplete the applica	h an <b>eligibility er</b> tion	r <b>or</b> , please
	At any point in screen to save	the application your work befc	process, you can cl pre exiting the applic	ck on the Save Dra ation and returning	<b>ft</b> button at the bo ; at a later time to o	ttom of the complete it
		-	Save Dr	aft Next: Contact Info	rmation	
	After completir Next button	ng all the mand	atory fields on each	page, you can proco	eed to the next by	clicking the
				Next: Contact Info	rmation	
	On each subse highlighted wit	quent page, yo h a <mark>green chec</mark>	ur progress will be u <mark>k mark</mark>	pdated, and previo	usly competed pag	;es will be
	Landlord Application Request 0010265				2021-0:	Last saved: 2-21 12:18pm
	1 Pre-Eligibility	2 Contact Information	3 Rental Information	Payment Information	5 Certification	
	Mandatory fie	<b>lds</b> are indicate	ed with a red asteris	k (*)		
		As a landlord do yo	ou operate as an individual o	or company?* ⑦		
		O Individual	Company			
	A <b>tool-tip func</b> Clicking this icc sample of the c	t <b>tion</b> is availabl on will either pr document from	e on some question ovide additional info which the informat	s by clicking on the ormation about the ion can be obtained	blue question mar field or display an l.	k icon. illustrative

As a landlord do you operate as an individual or company?* (2)
Individual Company
Click the Add Document button to upload any required supporting documentation
Please upload a copy of your identification: *
Add Document
A successful upload will result in the file name displaying
Please upload a copy of your identification: *
Add Document     Sampe Documentation.pdf ×
Be sure to save your progress often so that your online session is not timed out. Expired sessions will require that you re-enter your log-in credentials to continue with your application
Login
Your session has expired. Please login to pickup where you left off.
User name
Password
Language
Forgot Password ?
Previously saved applications (i.e., in draft form) can be retrieved by going to the Applications
tab

	曲	
	I Am a Housing Provider	
	If you are a housing provider requesting rental assistance for on your tenants and do not see a corresponding request below, you can start a new application here!	ue of
	Request 0010081 B Unknown Tenant Unknown Address Cancelled	
	Request 0010082 Unknown Tenant Unknown Address Cancelled	
	Request 0010083 🔒	
	Awaiting Match	
Previously submitted	applications will be available in read-o	nly mode and cannot be modified
In-progress and subm	itted applications can be <b>printed</b> by click	ing the <b>print icon</b>
r		
	曲	
	I Am a Housing Provider	
	If you are a housing provider requesting rental assistance for on your tenants and do not see a corresponding request below, you can start a new application here!	e of u
	Request 0010081 🔒	
	Unknown Tenant Unknown Address Cancelled	
	Request 0010082 🔒 Unknown Tenant Unknown Address Cancelled	
	Request 0010083 🔒	
	P 🖶 Print 🥠	
	📑 Add Extension	
	S Cancel Request	
L		

□ In order to save time while filling out these applications you may use the Auto-Fill function

STAY DC ERA Program – Housing Provider Application User Guide

- Autofill remembers and fills in specific information and form fields as part of the web browser on your computer. In a perfect world, autofill should save time in a variety of situations, and in most cases, that's exactly how it works.
- Autofill is great when you need to fill out an address for online shopping or filing paperwork. It's also useful when you're frequently searching for similar things, and when you want to save non-sensitive login or payment information.

## How to manage your full autofill features with Chrome

- 1. Open the Google Chrome browser.
- 2. Click the Chrome settings icon in the upper-right corner of the browser window.
- 3. In the drop-down menu that appears, select Settings.

New tab	New tab		Ctrl+T
New window	New window		Ctrl+N
New incogn	ito windo	w Ctrl+S	hift+N
History			×
Downloads			Ctrl+J
Bookmarks			×
Zoom	- 10	40% +	20
Print			Ctrl+P
Cast			
Find			Ctrl+F
More tools			Þ
Edit	Cut	Сору	Paste
Settings			
Help			Þ
Exit	С	omputerH	lope.com

4. On the left side of the screen, click the Autofill selector.



Passwo	middle of the screen, under the <i>Autofill</i> section, you are presented with three choices <b>ords, Payment methods</b> , and <b>Addresses and more</b> .	5:
Autofill	II.	
07	Passwords	•
8	Payment methods	
0	Addresses and more	
Passwo View a passwo	ords a password: To view a password, on the right side of the entry, click the of icon. If ord is not revealed right away, enter your Windows or Microsoft account password, the	the then
Passwo View a passwo the icon	ords a password: To view a password, on the right side of the entry, click the of icon. If ord is not revealed right away, enter your Windows or Microsoft account password, the n again. Geoff MyPassword123 E	the hen

• **Payment methods:** To enable or disable autofill for payment methods in Chrome, click the toggle switch next to Save and fill payment methods.

← Payment methods		0
Save and fill payment methods Fills in payment forms with your saved payment methods		
Allow sites to check if you have payment methods saved		-
Windows Hello Use Windows Hello to confirm cards faster		
To add or manage Google Pay payment methods, visit your Google Accour	nt	
Payment methods		Add
Туре	Expiration date	
Computer Hope Card 1		:
Computer Hope Card 2		:

#### • Addresses and more

• To enable or disable autofill for addresses in Chrome, click the toggle switch next to Save and fill addresses.

← Addresses and more	
Save and fill addresses Includes information like phone numbers, email addresses, and shipping addresses	
Addresses	Add
Computer Hope Address 1	:
Computer Hope Address 2	:

PRE-ELIGIBILITY
The <b>Pre-Eligibility page</b> presents key questions that can help determine eligibility.
Enter the physical <b>address</b> (number, street, city, zip and state) of the rental unit for which assistance is requested
$\circ$ Once the address is entered click the "Validate Address" button and confirm the address by
clicking the "Accept Formatted Address" button
Provide the physical address of the rental property/unit for which assistance is being requested: *
Address line 2:
City:*
State:*
-Select-
Zip code:*
Validate Address
Ward (will autopopulate upon address validation): *
<ul> <li>Please note Ward information (will autononulate upon address validation)</li> </ul>
Ward (will autonomulate upon address validation): *
ward (witt autopopulate upon address valuation).
Ward 1
Indicate whether your tenant is an immediate family member by selecting either the "Yes" or "No" button. Examples of immediate family members include, but are not limited to, parents, children or sible se
Siblings
program
Is your tenant an immediate family member?*
Ves No
Identify what type of assistance you are seeking by checking the box(es) that apply.

What type of assistance are you seeking (check all that apply)?
Past due rent
Current or future rent
<ul> <li>Indicate whether you are applying because of a request from your tenant by selecting either the "Yes" or "No" button</li> <li>If "Yes", enter the application request number provided by your tenant in the open field</li> </ul>
Have you received an email confirmation from the STAY DC Program that your tenant submitted an application?*
Please enter the 7-digit number from the email notification. You may still proceed with the application without the 7-digit number, however it may cause delays in processing your application
Based on responses to the questions, an applicant will be notified if they may be eligible to apply.
Carefully read and understand the eligibility requirements as outlined in the Frequently Asked Questions to confirm that you are eligible for the program
Answer each question honestly and do not override accurate responses in order to participate in this program if you are otherwise ineligible
Note that your responses to other questions within the application may lead to a determination of ineligibility
CONTACT INFORMATION
The Contact Information page captures basic information about you as the Housing Provider or Housing
Provider representative
Indicate whether the Housing Provider on the lease document is a person or a company by selecting either the "Individual" or "Company" button
Contact Information
As a housing provider do you operate as an individual or company?* 💿
O Individual O Company
<ul> <li>If "Individual", enter your information as noted in the lease:</li> </ul>
Name (first, middle, last)

- Mailing address (number, street, city, zip and state)
- Contact information (phone number and email address)
- Social Security Number or Tax Identification Number
- Indicate whether you have a valid driver's license by selecting either the "Yes" or "No" button.

• If "Yes", enter your driver's license number, driver's license state, and upload a copy of your driver's license

Do you hav	/e a valid	driver's	license?	*	
🔘 Yes	O N	lo			
Driver's lic	ense nui	mber:*			
Driver's lic	ense sta	te:*			
Driver's lic	ense sta	te:*			~
Driver's lic -Select- Please upl	ense sta oad a coj	te:* py of you	r identif	ication: *	~

• If "No", upload a copy of an alternative Government Issued Identification (e.g. Passport, Military ID, U.S. Permanent Resident Card, etc.)

Do you have a valid driver's license?*	
🔘 Yes 💿 No	
Do you have a valid State ID, US Passport, I	Military ID or Military Dependent ID?*
-Select-	~
Please upload a copy of your identification	:*
Add Document	

Indicate your business classification by selecting an option in the drop-down box



- Indicate whether as the housing provider, are you also the property owner.
  - If **Yes**, no further information required for this section.



• If **No**, indicate whether the property owner is an **individual** or **business**.



• For when either **individual or business** indication is chosen enter:

- Property Owner Address
  - (Ensure to **Validate Address** as well)

Property Owner Address: *	
Address line 2:	
City:*	
State:*	
-Select-	~
Zip code: *	
Validate Address	

• Enter Property Owner phone number & Property Owner email

Property Owner phone number: *
Re-enter Property Owner phone number: "
Property Owner email: *
Re-enter Property Owner email:*

• If **"Company"**, enter the information as noted in the lease:



- Legal Name
- Mailing address (number, street, city, state and zip code)
- Company phone number and email address
- Company Contact Information (first, middle and last name)
- First, middle and last name
- Date of Birth
- Phone Number
- Email Address

- Indicate whether the company contact has a valid driver's license by selecting either the "Yes" or "No" button
  - If "Yes", enter your driver's license number, driver's license state, and upload a copy of your driver's license

Does the company contact have a dr	iver's license? *
Yes No	
Company contact driver's license nu	mber:*
Company contact driver's license sta	te:*
-Select-	~
Please upload a copy of the company	<pre>contact's identification:*</pre>
Add Document	

• If "No", upload a copy of an alternative Government Issued Identification (e.g. Passport, Military ID, U.S. Permanent Resident Card, etc.)

Does the company contact have a driver's license?*	
Ves No	
Does the company contact have a valid State ID, US Pass	port, Military ID or Military Dependent ID?*
-Select-	~
Please upload a copy of the company contact's identifica	ition:*
Add Document	

- Company Tax Identification Number
- Company DUNS number (Data Universal Numbering System)

Company TIN: *		
Re-enter Compan	y TIN: *	
Company DUNS:		 

	ition (select appropriate option for federal tax classification o	of the business or person applying for assistance): *
-Select-	~	
<ul> <li>Indica</li> </ul>	e the number of rental units in yo	our property
Plea	Indicate the number of rental units in y	our property: *
$\bigcirc$	-2 rental units 🛛 🔿 3 or more rental un	nits
$\cup$	$\bigcirc$	
<ul> <li>If 1-2</li> </ul>	ental units chosen, then enter th	ne Basic Business License Number
•	If Basic Business License Numbe	r is unavailable, please complete the licen
	application with the DC Departm	ent of Consumer and Regulatory Affairs
	(DCRA)	0,
•	https://dcra.dc.gov/service/view-	business-licenses-offered-get-business-lic
Please Indicate the	umber of rental units in your property: *	
1-2 rental unit	O 3 or more rental units	
Basic Business Lic	se Number:*	
If Pasia Pusinasa Li		institution with the DC Department of Commence of
Regulatory Affairs (	RA).	ication with the DC Department of Consumer and
https://dcra.dc.gov	ervice/view-business-licenses-offered-get-business-license	
- 163 -	meete vente unite chocci these	optor the Decis Ducipase License Number of
• If <b>3 o</b>	more rental units chosen, then	enter the Basic Business License Number
■ If <b>3 o</b> ●	<b>more rental units</b> chosen, then If Apartment license number is u	enter the Basic Business License Number inavailable, please complete the license
■ If <b>3 o</b> ●	<b>more rental units</b> chosen, then If Apartment license number is u application with the DC Departm	enter the Basic Business License Number inavailable, please complete the license ient of Consumer and Regulatory Affairs

• <u>https://dcra.dc.gov/service/view-business-licenses-offered-get-business-license</u>

Please Indicate the number of rental units in your property: *
O 1-2 rental units 3 or more rental units
Apartment License Number:*
If Apartment license number is unavailable, please complete the license application with the DC Department of Consumer and Regulatory Affairs (DCRA).
https://dcra.dc.gov/service/view-business-licenses-offered-get-business-license

Indicate whether as the Housing Provider, are you also the property owner.
 If yes, no further information required for this section.



• If **no**, indicate whether the property owner is an **individual** or **business**.



- For when either **individual or business** indication is chosen enter:
  - Property Owner Address
    - o (Ensure to Validate Address as well)

Addross line 21		
Address une Zi		
City:*		
State:*		
-Select-		
7in codo! *		

• Enter Property Owner phone number & Property Owner email

Property Owner phone number:*	
Re-enter Property Owner phone number:*	
Property Owner email:*	
Re-enter Property Owner email:*	

## **RENTAL INFORMATION**

- □ Enter Property Name (if applicable)
- □ Upload proof of ownership of the property (e.g., mortgage statement)
- □ Indicate whether the tenant receives any rental assistance from a Federal or State program by selecting either the "Yes" or "No" button
  - o If "Yes"
    - Select the name of the organization that pays the rental assistance from the dropdown box
    - Upload documentation of the rental assistance

Property	name (if applicabl	e):			
Please up	load proof of own	ership of the proper	ty (e.g., mortgage s	tatement) *	
Add Do	cument				
Does the	enant in this rent	al unit receive renta	assistance from a	Federal, State, or Loc	cal program
O Yes	◯ No				
What typ	of rental assistar	ice does your tenant	receive?*		
-Select-			~		

Enter Tenant's name (first, middle and last) and email address

Tenant first name: *
Tenant middle name:
Tenant last name: *
Tenant email address: *
De enter Terrent email addreser *

- □ Indicate whether an eviction notice has been issued to the tenant by selecting either the "Yes" or "No" button
  - o If "Yes", attach the eviction notice or statement/letter of past-due rent



- □ Enter the following lease information and attach a signed copy of the lease or rental agreement(s) that covers all months you are seeking assistance
  - Date original lease agreement was signed
  - Date current lease agreement was signed
  - Date current lease ends, or date lease became month to month

Select date	
Date current lease agreement was signed:*	_
Select date	
Date your current lease ends: *	
Select date	

- □ You will need to add each month for which you are seeking payment by clicking the "Add Month" Button and entering the following information:
  - o Month and Year
  - o Total monthly rent amount
  - o Unpaid rent due
  - o Indicate if this amount is past due
    - If "Yes", enter any applicable late fees
  - o Amount provided by another Federal, State, or Local program

Applicants are eligible for up to 12 months of past due rent (no earlier than April 1, 2020) and up to 3 months into the future from application submission date. If utilities are included in your monthly amount collected from tenant, then all amounts are considered as rent. If utilities are NOT included in amount collected from tenant, and the tenant pays utilities on their own, then only include rent in this section. Select "Add Month" below to enter the amount of assistance requested by month.				
No months have been added				
Add Month				

(NOTE: Assistance requested from this program will be automatically calculated from the provided information)

(NOTE: You will need to click the "Add Month" Button and enter the above information individually for each month of assistance)

## HOUSING PROVIDER PAYMENT INFORMATION

This program is designed to make payments directly to housing and utility providers. Accordingly, please provide:

- □ Remittance address for Housing Provider (street or post office box, city, state, and zip code)
  - $\circ$  If remittance address is the same as your mailing address no further steps needed
  - $\circ$   $\:$  If remittance address is different than your mailing address see below:
    - Once the address is entered click the "Validate Address" button and confirm the address by clicking the "Accept Formatted Address" button

Payment Information
Is your remittance address the same as your mailing address?* 🕜
Ves No
Remittance address for landlord: * 🕜
Address line 2:
City:*
State:*
-Select- 🗸
Zip code: *
Validate Address

# CERTIFICATION

- □ You must indicate that you have agreed to, read, and understand these statements of attestations, acknowledgements, conditions and authorizations
  - STATEMENTS OF ATTESTATION
    - I/We attest that all information provided in this application for the STAY DC is correct and complete to the best of my/our knowledge.\*
    - I/We attest that there is a current lease or rental obligation for the rental unit and periods submitted in this application for the STAY DC program.\*
    - I/We attest that I have a current rental obligation for the rental unit and over the monthly period(s) for which assistance is sought under this application.\*

Certification	* denotes required field
STATEMENTS OF ATTESTATION	
Please read the following statements carefully and only attest to those statements that relate to you and your application:	
I/We attest that all information provided in this application for the STAY DC is correct and complete to the best	of my/our knowledge.*
I/We attest that there is a current lease or rental obligation for the rental unit and periods submitted in this approgram. *	plication for the STAY DC
I/We attest that I have a current rental obligation for the rental unit and over the monthly period(s) for which a this application.*	assistance is sought under
Electronically Sign	

## • ACKNOWLEDGEMENTS

- I/We understand that electronic submission of my/our application and electronic signature serves as written and signed attestations for the purpose of the STAY DC program.
- I/We declare (or certify, verify, or state) under penalty of perjury that the foregoing is true and correct. I/we agree to provide, upon request, additional information or documentation upon request to the Program Administrator.
- I/We also understand that false statements or information will be grounds for denial of our application, termination of rental or utility assistance, recoupment of any funds disbursed and/or debarment from participating in other current or future assistance programs administered by DHS.
- I/We understand that this is an application for assistance and signing this application does not bind the STAY DC program to offer rental or utility assistance nor does it bind me/us to accept any assistance offered.
- I/We understand that reasonable efforts will be made to make payments directly to my/our housing provider or utility provider. In the event that payments are made directly to me/us (e.g., due to the household provider declining to participate in the program), any funds issued to me/us under the STAY DC program must be paid toward any applicable outstanding rental and utility obligation.
- I/We have no objection to inquiries from the District, the U.S. Department of Treasury or designees, for the purpose of verifying the facts herein stated.
- I/We have received, read and understand the STAY DC program eligibility requirements, program guidelines and compliance requirements and herby agree to abide by them for the duration in which they are enforced.
- I/We understand that electronic submission of my application and electronic signature serves as written and signed attestations for the STAY DC program.
- I/We declare (or certify, verify, or state) under penalty of perjury that the foregoing is true and correct. I/we agree to provide, upon request, additional information or documentation upon request to the Program Administrator.
- I/We also understand that false statements or information will be grounds for denial of our application, termination of rental or utility assistance, recoupment of any funds disbursed and/or debarment from participating in other current or future assistance programs.
- I/We understand that this is an application for assistance and signing this application does not bind the STAY DC program to offer rental or utility assistance nor does it bind me/us to accept any assistance offered.
- I/We agree that any funds issued to me/us under the STAY DC program will be applied towards the retirement of any rental obligation from tenant household referenced in this application.
- I/We have no objection to inquiries for the purpose of verifying the facts herein stated.



### o AUTHORIZATION TO RELEASE INFORMATION

- Your signature on this form authorizes the STAY DC program to use this authorization and the information obtained with it, to administer the STAY DC program and enforce rules and policies associated with the STAY DC program.
- Any individual or organization, including any governmental agency may be asked to release information. Information may be requested from but is not limited to: courts, law enforcement agencies, and other reasonably deemed commercial, non-profit and governmental third parties.
- By signing this form, I authorize the above persons, agencies, firms or corporations to make available any documents or record related to the STAY DC program for inspection and copying.

I hereby authorize the STAY DC program to publish information regarding me/my business or my organization and any awards which I may receive on a searchable public website as part of its public transparency and accountability efforts. Your signature on this form and the signature of each member of your household who is 18 years of age or older authorizes the Emergency Rental Assistance Program to use this authorization and the information obtained with it, to administer and enforce rules and policies.

	<ul> <li>AUTHORIZATION TO RELEASE INFORMATION</li> <li>Your signature on this form authorizes the STAY DC program to use this authorization and the information obtained with it, to administer the STAY DC program and enforce rules and policies associated with the STAY DC program.</li> <li>Any individual or organization, including any governmental agency may be asked to release information. Information may be requested from but is not limited to: courts, law enforcement agencies, and other reasonably deemed commercial, non-profit and governmental third parties.</li> <li>By signing this form, I authorize the above persons, agencies, firms or corporations to make available any documents or record related to the STAY DC program for inspection and copying.</li> <li>I hereby authorize the STAY DC program to publish information regarding me/my business or my organization and any awards which I may receive on a</li> </ul>
	searchable public website as part of its public transparency and accountability efforts.
_	
	Electronically Sign
	<ul> <li>PAYMENT ACCEPTANCE AND ACKNOWLEDGEMENTS FOR HOUSING PROVIDER</li> <li>I/We understand that the Tenant must be still living in the rental property for which assistance is requested.</li> <li>I/We, as applicant, agree to accept the amount paid under the Emergency Rental Assistance program, as payment in full, for all past due rent, including any and all late fees or interest. Housing Provider agrees to dismiss, with prejudice, any eviction lawsuit filed.</li> <li>If I/We as Housing Providers has issued a 7-day notice to Tenant, Housing Provider agrees not to enforce, and to withdraw, the 7-day notice until such time as Tenant's eligibility for this program has been determined. If Tenant is not eligible for assistance, Housing Provider will need to issue an additional notice to proceed with any eviction.</li> <li>I/We as Housing Provider agree that, if being paid for future rent, Housing Provider</li> </ul>
	will allow Tenant to remain in the Property for the duration of time rent is pre-paid.
	PAYMENT ACCEPTANCE AND ACKNOWLEDGEMENTS FOR LANDLORD
	I/We understand that the Tenant must be still living in the rental property for which assistance is requested. *
	all late fees or interest. Landlord agrees to dismiss, with prejudice, any eviction lawsuit filed.*
	If I/We as Landlord has issued a 7-day notice to Tenant, Landlord agrees not to enforce, and to withdraw, the 7-day notice until such time as Tenant's eligibility for this program has been determined. If Tenant is not eligible for assistance, Landlord will need to issue an additional notice to proceed with any eviction.*
	I/We as Landlord agree that, if being paid for future rent, Landlord will allow Tenant to remain in the Property for the duration of time rent is pre-paid.*
	Electronically Sign
🗆 Eleo	tronically sign the application each section by clicking the "Electronically Sign" Button
	Electronically Sign
D FAII	R CREDIT REPORTING ACT AUTHORIZATION

	0	You understand that by clicking on the I AGREE button immediately following this notice, you are providing 'written instructions' to District of Columbia ("the District") under the Fair Credit Reporting Act authorizing the District to obtain information from your personal credit profile or other information from Experian. You authorize the District to obtain such information solely to confirm your identity to avoid fraudulent transactions in your name for the STAY DC Emergency Rental Assistance Program.
	FAIR	CREDIT REPORTING ACT AUTHORIZATION
	You u Fair C autho Progr	nderstand that by clicking on the I AGREE button immediately following this notice, you are providing 'written instructions' to the District under the redit Reporting Act authorizing the District to obtain information from your personal credit profile or other information from Experian. You rize the District to obtain such information solely to confirm your identity to avoid fraudulent transactions in your name for the District STAY DC am.
	IA	ree
	Read	Applicant Status Monitoring statement and Submit Application by clicking the "Submit" button
А	PPLICAT	ION STATUS MONITORING
F	ollowing pplicatio	this submission, you can monitor the status of your application by logging back into STAY DC Program online portal and navigating to the ns page.
	Back: P	ayment Information Save Draft Submit
· □	/ou w	ill receive the below message upon submission
	🕑 Thank yo	u for your submission! You will receive an email confirmation for your records, but you may also print your request. You may track the status of your request on the <u>Applications</u> page.

#### APPENDIX

DOCUMENT / INFORMATION	ILLUSTRATIVE EXAMPLE
	<ul> <li>Proof of Identity         <ul> <li>A valid (or expired eight years or less) photo driver license or photo identification card issued by the District of Columbia or another State jurisdiction</li> <li>International Passport or Passport Card valid or expired 5 years or less</li> <li>U.S. Permanent Resident Card or Alien Registration Receipt Card</li> <li>U.S. government and military dependent identification card</li> <li>A valid photo ID card from any U.S. university, college, technical college or high school. The card must contain your name and photograph</li> <li>Verifiable employer-issued ID card provided it contains a photograph or information such as name, date of birth, gender, height, eye color, and address</li> </ul> </li> <li>Signed copy of the lease or rental agreement(s) that covers all months you are seeking assistance</li> <li>Relevant eviction notice or statement/letter of past-due rent (if applicable)</li> <li>Rental Assistance documentation for tenant from a Federal or State program (if applicable)</li> </ul>
Driver's License and State Identification Card	DISTRICT OF COLUMBIA DRIVER LICENSE ALEXANDER ALEXAN